

COVID-19 Vaccinations: Know Your Rights!

Both public and private vaccine providers must modify their programs to remove barriers for people with disabilities who want a vaccine. This includes physical barriers and communication barriers.

Who must comply?

Any place that provides vaccines to people.

This includes all state and local governments, hospitals, health clinics, physician offices, nursing homes, pharmacies and more.

Good Communication

At your appointment, there must be **good communication**, so you understand things. Some things that might help how you communicate with others include:

- Having printed materials in Braille, large print, or formats for screen readers.
- Having videos captioned, with audio descriptions.

- Having sign language interpreters, and other interpreters, at your appointment.
- Using a Video Remote Interpreting Service, Telecommunications Relay Service, or Video Relay Service for telephone calls.
- Using a computer or white board to communicate.

Reasonable Accommodations

Reasonable accommodations help people with disabilities access vaccinations. The law requires this so everyone can have equal access to vaccines if they want.



Examples of reasonable accommodations that might give equal access to vaccines include:

- Bringing a caregiver, staff, or support person with you to your appointment.
- Providing private waiting areas with not many lights or noises.
- Allowing headphones or fidget toys during your appointment.
- Having a sign language interpreter available during your appointment.
- Getting help communicating with others during your appointment.

This information is provided by Disability Rights Florida (DRF) for educational purposes and does not constitute legal advice. For more information, or to request assistance arranging accessible transportation to a vaccination appointment, scheduling a vaccine appointment or reminder, or reporting other difficulties related to vaccine access, please contact DRF toll-free at (800) 342-0823, or through TDD at (800) 346-4127.

www.DisabilityRightsFlorida.org

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